



INTERGY® Practice

Intergy Practice from Emdeon™ Practice Services is a fully integrated financial and administrative management solution designed to fit the needs of practices of any size or specialty. The patient-centric design, intuitive graphical user interface and relational database make it easy to learn while streamlining workflow, reducing errors, and providing a unified view of patient and practice health.

Works the way you do

The system can be customized to meet the workflow needs of your practice. It grows with your practice, offering seamless integration with Intergy® EHR and other advanced solutions.

- Utilize Intergy's flexibility to create forms, letters, and templates designed for your needs.
- Customize everything from scheduling views to security roles.
- Use HIPAA-ready, integrated electronic data interchange to send claims and statements in batches or individually*
- Set-up eligibility verification to occur automatically*
- Automate actions and events to manage selected tasks through to completion
- Work with Emdeon Practice Services to create HL7 interfaces to transfer information without re-entering data



Dynamic Management Tools

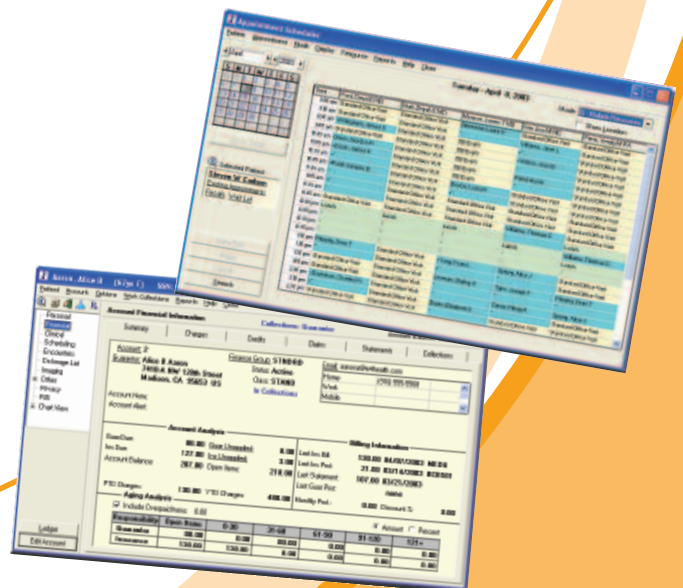
Sophisticated features and dynamic management tools were designed to help you analyze and assess the state of your business. Use Patient Flow Tracking to better understand the patient experience from check in to check out. Select from more than 200 standard reports to monitor and improve practice performance, financial health, and the patient experience.

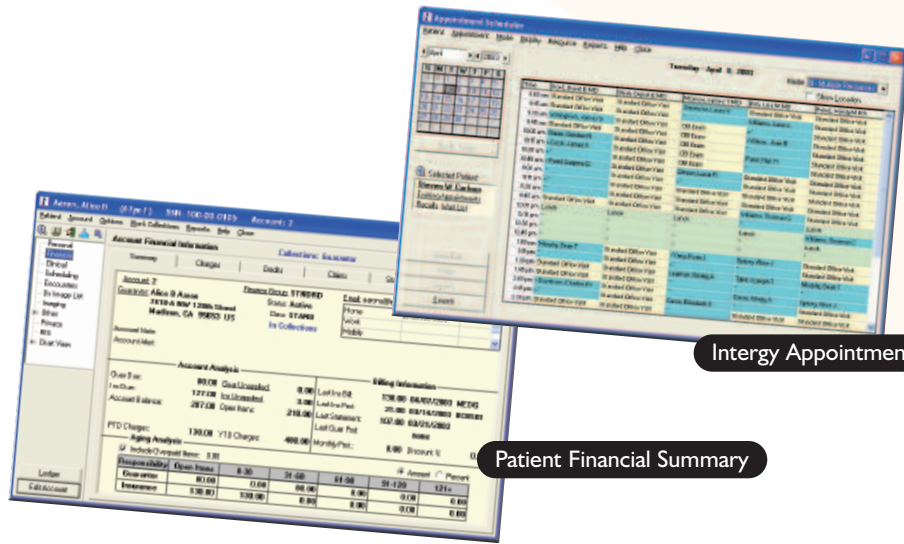
Customers Are Our Priority

A project manager will work with you to create a phased implementation plan to avoid disruption to operations. Training can be done onsite, online with computer-based training tools, or a combination of both. Emdeon also provides proactive support through our real-time Remote Monitoring System (RMS), which allows us to perform remote diagnostics and enables users to download updates.

“Intergy Practice offers simplicity, ease of training, and the robust tools we need...”

—Kevin Corrigan
Co-Director of Operations,
Morton Plant Mease Primary Care





Intergy Appointment scheduler

Patient Financial Summary

CHALLENGE	FEATURE	BENEFIT
Rebilling delinquent or problem claims for specific payers	Rebill Utility	Rebill problem claims in groups—even when submitted across plans, multiple batches, providers or specific procedures
Identifying delinquent claims and following up before the filing limit	Collections System - Insurance	Set “follow-up” days for each plan to address problems before the time limit
Finding an effective way to verify insurance coverage	Automated Eligibility Verification (AEV)	Perform eligibility verification in batches (based on scheduled appointments) or for individual patients on demand
Making sure staff complete necessary tasks based on specific events	Actions & Events	Customize actions and tasks based on events (i.e. New Patient Letter/Packet is created when a new patient is scheduled)
Confirming referrals prior to appointments	Managed Care Module	Integrated with the Appointment Scheduler, this solution notifies the scheduler when no visits are remaining or if remaining visits are already allocated to scheduled appointments
Reminding staff to ask relevant questions and record that data for specific appointments types	Questionnaires	Tie custom forms to appointment types to capture data and provide pre-appointment instructions to patients
Keeping Medicare and other plan fee schedules up to date with minimal time and effort	Profile Importer Utility	Import the latest Medicare and plan fee schedules to track expected payments for each procedure and update fee schedules without overwriting previous rates
Running aging reports for a previous month or year	Standard Aging Reports	Standard reports in Intergy can be run for any time period, eliminating the need to run the report daily/weekly/monthly
Filling last minute cancellation slots and avoiding empty appointments	Appointment Wait List	Place patients on an automated wait list that notifies staff of patients who can fill an open slot
Need real time integration with an EMR/EHR engineered to work with this system	Intergy EHR**	Fully engineered with real time integration and no duplicate data entry
Measuring system performance, maintaining daily back-ups, and having easy access to system upgrades	Remote Monitoring System (RMS)	RMS monitors critical system resources and performance, ensures regular backups, can log a support call for you, and can automatically deliver the latest upgrades to your system

www.emdeonps.com

* Features require use of Network Services products and services, which licensed separately.
 ** Intergy EHR is licensed separately.

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